



## IMPORTANT CUSTOMER NOTICE

*New, Faster "High Speed Ultra" Speed Now Available!*

**Dear MetroCast Customer:**

Thank you for being a MetroCast *High Speed Ultra* customer with *Digital Phone*. We are pleased to announce that *High Speed Ultra* is now available with a new downstream speed of **up to 35 Mbps**,\* our fastest speed ever. With this latest speed enhancement, you'll enjoy rapid downloads of video and music, uninterrupted streaming of High Definition TV shows and movies, and an exceptional gaming and web browsing experience.

In order to optimize the performance of your Internet service and to receive the new *Ultra* speed now available, you will need a **DOCSIS 3.0 eMTA** (high speed data/phone modem). Please contact us at **1-855-35-ULTRA** to make arrangements to exchange your device. There is no additional charge for the DOCSIS 3.0 eMTA, so you will continue to be billed at the same rate you are now paying for your existing eMTA.

In addition to the new, faster *Ultra* speed, we also have a wireless eMTA option that will help you get the most out of your home computer and WiFi-enabled devices. With MetroCast *Wireless Home Networking*, we'll connect up to three computers and multiple wireless devices throughout your home (and you can save by conserving on your cellular data plans when you use the MetroCast wireless network to access the web). The wireless eMTA has a built-in 802.11n wireless router designed to deliver top speeds with increased range and is available for \$8.00 per month.

Should you have any questions at all about the speed upgrade, please do not hesitate to contact us at **1-855-35-ULTRA** or visit **MetroCast.com**. We hope you enjoy our new, faster *Ultra* speed, and thank you for being a MetroCast customer.

Sincerely,

**METROCAST COMMUNICATIONS**

\*Internet speeds may vary and are not guaranteed.